

# CLAIMS MANAGEMENT



February 9, 2016

08:30 am – 09:00 am	Registration of Delegates & Recitation from the Holy Quran
09:00 am – 09:05 am	Welcome address <b>Mr. Ayaz Hussain M. Gad</b> Chairman Karachi Insurance Institute
09:05 am – 09:35 am	<b>Major Aviation loss and how it is handled by the London Insurance Market</b> <b>Mr. Stephen R. Wilkinson</b> Managing Director, Marsh, Aviation & Aerospace Practice Marsh Global Claims Practice
09:35 am – 10:05 am	<b>Life Insurance Claims</b> <b>Dr. Ali Murtaza</b> Head of Claims EFU Life Assurance Ltd Karachi
10:05 am – 10:35 am	<b>Mr. Khurram Ali Khan</b> Senior Executive Director EFU General Insurance Ltd
10:35 am – 10:45 am	Tea
10:45 am – 12:15 pm	<b>Joint Presentation</b> <b>Adjuster's Perspective &amp; Forensic Accountant Perspective</b>  <b>Mr. John T. Kidd</b> Managing Director John Kidd Loss Adjusters L.L.C, Dubai  <b>Mr. Michael Van Bergen</b> Assistant Vice President Marsh Global Claims Practice  <b>Mr. Daniel Thorpe ACMA</b> Director Matson Driscoll & Damico (Dubai) Ltd Forensic Accountants
12:15 am – 12:45 am	<b>Mr. Mubasher Majeed</b> CEO Rousch Power Plant Karachi
12:45 am – 01:15 am	<b>Medical Claim Management – A TPA's Perspective</b> <b>Dr. Fizzah Hasan</b> Senior Manager Utilization Management Health eConnex (Pvt.) Ltd Karachi
01:15 pm – 02:00 pm	Panel Discussion Mr. Noman Habib, Manager Insurance, Telenor Mr. Ameer Hasan, DM Claims & Compliance, Adamjee Insurance Co. Ltd Mr. Mushtaq / Mr. Ishtiaq, GM/GMRM, Dewan Group
02:00 pm	Lunch