

09:00 a.m. – 09:30 a.m.
09:30 a.m. – 09:35 a.m.
09:35 a.m. – 09:45 a.m.
Welcome Address by Mr. Ayaz Hussain M. Gad,
Chairman Karachi Insurance Institute
09:45 a.m. – 10:00 a.m.
Opening Address by Guest of Honour
Mr. Asif Arif, Commissioner (Insurance) SECP
Address by Mr. Saifuddin N. Zoomkawala, Chairman EFU General
Address by Mr. Munawar Opel, Chairman PRCL

## Session will be chaired by Mr. Saifuddin N. Zoomkawala, Chairman EFU General

10:30 a.m. – 11:00 a.m. Claim Management for Life Insurance Mr. Zain Ibrahim, Deputy Executive Director EFU Life Assurance Ltd, Karachi 11:00 a.m. - 11:15 a.m. 11:15 a.m. – 12:30 p.m. Achieving a Successful Outcome for a Major Energy Loss Joint Presentation Mr. Nigel Paul Carter, Senior Claims Consultant Marsh, London Mr. Derek Patterson, Regional Managing Director, Middle East Crawford, UAE Mr. Robert Sands, Energy Manager, Middle East Charles Taylor Adjusting, UAE Mr. Kamran Arshad Inam, Deputy Executive Director EFU General 12:30 p.m. - 01:00 p.m. **Panel Discussion** 01:00 p.m. – 01:15 p.m. Address by **Syed Javed Hassan**, CEO Institute of Capital Markets Lunch 01:15 p.m. – 02:15 p.m.

## Session will be chaired by Mr. Munawar Opel, Chairman PRCL

**Power Plant Claims - Examples from Pakistan** 02:15 p.m. – 02:45 p.m. Mr. Mansoor Ali Khan, General Manager Hamid Mukhtar & Company, Karachi 02:45 p.m. - 03:15 p.m. **Burglary Claim - A Case Study** Ms. Tania Saulat, Director Khalid & Associates (Pvt.) Ltd, Karachi 03:15 p.m. – 03:30 p.m. Tea 03:30 p.m. - 04:00 p.m. **Textile Fires in Pakistan Syed Imran Rabbani**, Joint EVP Jubilee General **Healthcare Claims Management** 04:00 p.m. – 04:30 p.m. Mr. Asim Ashary, President & CEO Health eConnex, Irvine, California **Panel Discussion** 04:30 p.m. - 04:45 p.m. 04:45 p.m. - 04:55 p.m. Distributions of Mementos 04:55 p.m. - 05:00 p.m. Vote of Thanks by Mr. Jaffer Dossa, Vice Chairman Karachi Insurance Institute