

workshop

CLAIMS MANAGEMENT

Workshop Facilitator

Mr. Mansoor Ali Khan

After attending the workshop the participants will be able to understand:

- Claims process
- Types of Claims
- Best Practices- Efficiency, Transparency & Communications
- Claims negotiations
- Identifying Moral Hazards & Fraud
- Importance of compliance with policy & ethical guidelines

Target Audience:

- Claims Managers and Personnel
- Loss Adjusters
- Insurance Brokers
- Customer Insurance Managers

Date : May 28 2024

Time : 9:30 am To 1:00 pm

Course Contents:

- Claims management meaning, importance & objectives
- Claims Stakeholders
- Stages in Claims process
- Claims Categories
- Fire & MBD Loss examples
- NAT CAT claims
- Case Study
- Assessment Quiz - MCQ

Venue:

NICL Building, 6th Floor, Abbasi Shaheed Road, Shahrah-e-Faisal, Karachi.



May 17, 2024

Circular No: PII - 07/2024

Pakistan Insurance Institute is organizing a half day workshop on the topic of:

CLAIMS MANAGEMENT

Date : May 28, 2024
Time : 9:30 am to 1:00 pm
Duration : 3.5 Hours
Refreshment break : 11:00 am to 11:15 am
Venue : Institute's premises located at NIC Building
6th Floor, Abbasi Shaheed Road
Shahrah-e-Faisal, Karachi
Participation fee : Rs. 10,000 per person
Workshop Facilitator : Mr. Mansoor Ali Khan

You are requested to please send your nominations by **May 24, 2024**. For further details / information please contact the office of the Institute.

For further enquiries you are requested to please contact the office of the Institute or visit our website at www.pii.com.pk

Tabish Pervez
Customer Service Assistant

Pakistan Insurance Institute

"A company set up under section 42 of the Companies Act, 2017"

NIC Building, 6th Floor, Abbasi Shaheed Road, Shahrah-e-Faisal Karachi

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Trainer's Profile

Mr. Mansoor Ali Khan

An MBA from IBA Karachi, he also holds a BS Mechanical Engineering UET Lahore, PE, Member IEP. Member Institute Power Engineers, Affiliate International Institute Risk Management (IIRSM). Licensed Surveyor, SECP.

Brings extensive and diversified experience from 50 years in Industry, Services in Pakistan & Overseas.

As a Loss Adjuster has been involved in assessing and settling numerous Mega claims of Fire, Machinery Breakdown losses, including DSU and BI settlements

As a Risk Engineer has conducted more than a 100 Risk Assessment Surveys in Pakistan and Overseas.

Professionally held senior management positions in Cement, Power and Insurance as Country Head and General Manager. Currently Technical Advisor at a Non-Life Insurance Company. Specializations in Operations & Maintenance, Safety, Risk management and Insurance Claims management.

Professional Development Trainings conducted on;

- Operations & Maintenance Management
- Safety Awareness & Protection
- Workplace Safety
- Risk Management
- Coal Power Plants
- Wind and Solar Energy Plants
- Engineering Insurances