

workshop

CLAIMS MANAGEMENT

WORKSHOP FACILITATOR

Mr. Mansoor Ali Khan

After attending the workshop the participants would have understanding:

- Claims process
- Types of Claims
- Best Practices- Efficiency, Transparency & Communications
- Claims negotiations
- Identifying Moral Hazards & Fraud
- Importance of compliance with policy & ethical guidelines

Targeted Audience:

- Operations
- Underwriting, claims, Reinsurance Manager & Team

Date : October 22 2024
Time : 9:30 am till 1:00 pm

Course Contents:

- Claims management meaning, importance & objectives
- Claims Stakeholders
- Stages in Claims process
- Claim Categories
- Fire & MBD Loss examples
- NAT CAT claims
- Case Study
- Assessment Quiz – MCQ

Venue:

NICL Building, 6th Floor, Abbasi Shaheed road, shahrah-e-faisal, karachi.

Pakistan Insurance Institute

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